



Questions to Ask a Supported Living Agency

From Disability Rights California, “Rights Under the Lanterman Act”

How to Interview a Supported Living Agency

A supported living agency can give you the services you need to live independently. Before you choose an agency, make sure they understand what you need, and that they can provide the services you need to live on your own.

Sample Questions

1. What services can you provide to help me live on my own?

2. How can you help me become active in community activities?

3. I would like to live in _____. How can you help me live there? _____

4. I like to (for example: dance, have pets). How can you help me do this?

5. How soon could you start working with me?

6. Please tell me about the staff people who would help me?

7. Can I pick the staff person I want to work with me? __Yes __No

8. Who would I call if I need help at night or on the weekend?

9. Have you ever stopped someone’s support services? __Yes __No

If yes, why? _____

10. What do you expect from me?



11. What is your agency's philosophy or "mission statement"?

12. How many other people does your agency help? _____

13. Is there anything else you want me to know about your agency?

14. If you have permission, can you give me the names and phone numbers of other people you have helped so I can speak to them? Can you let them know to expect my call? _____

After your Interview

After you talk to the agency, ask yourself these questions. This may help you to decide which agency is best for you.

What did you like about the agency? _____

What did you dislike or feel worried about? _____

Do you have other questions you would like to ask them? If so, you can write them here: _____
